



For more detailed information on the use of your **RockSTAR** device, please see the the **RockSTAR** User Guide: [tracplus.freshdesk.com](https://tracplus.freshdesk.com)

If you have any further questions or require assistance, please don't hesitate to contact us

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VERSION 1.0



# Quickstart Guide

The **RockSTAR** is a handheld tracking device designed with portability and ease-of-use in mind. It is one of the most trusted, robust and reliable devices used by remote workers operating outside of cellular coverage. With satellite tracking and communication capabilities, **RockSTAR** ensures your team is always connected, even in the most remote locations.



VERSION 1.0



**PLEASE NOTE:** To ensure a good satellite signal, the Iridium antenna should be clear of obstructions and have a clear view of the sky.

## 1 RockSTAR Basic Operation

### a. Turning ON and OFF:

- Turn ON your device by pressing and holding the OK button for 5 seconds. Your device may take a few minutes to obtain a signal.
- Turn OFF your device by pressing OK and scroll down and select "Deactivation" in the main menu. Press OK again to confirm.

### b. Device status:

- **Deactivated:** When the device is deactivated, the screen will show the current percentage and will display 'NOT ACTIVE' on the screen. In this mode, the device will not transmit or receive any position reports or messages.
- **Activated:** When turned on the device will show the **RockSTAR** logo on the home screen. In this mode, the device will automatically send position reports and messages as per its current settings.

### c. Distress alerts:

- Press the Distress button (red) for 5 seconds to trigger an SOS. This will notify your ICE contacts.

### d. Tracking:

- Press OK to access the main menu, scroll to "Tracking" and press OK. Press OK on "Status" and select with ON /OFF and press OK.

## 2 Send Manual Report

- Press / hold the UP button for 2 seconds this will prompt the device to obtain an immediate GPS fix and transmit the position immediately.

## 3 Messaging

- Press OK to access the main menu, scroll to "Messaging" and press OK. Send a message to an existing or non-existing contact.

## 4 Charging

- **RockSTAR's** have an internal battery. Unscrew the cap from the bottom to reveal the USB port. The device can only be charged using a mini-USB. The battery life varies depending on the usage. ~2000 tracking reports can be generated on a full single charge.